

## DHL introduces new product for international shipments of goods by private customers

10-04-2019

Due to high customer demand, on April 15, 2019, DHL will launch DHL Päckchen XS International, a new product for private customers wishing to ship small parcels that weigh up to 2 kilograms and are within specified size limits; the price is EUR 4.89 to other EU countries and EUR 8.89 to all other countries. The DHL Päckchen XS will complement the existing product range for larger-format international packages and parcels.

Shipping labels for the DHL Päckchen XS will be available from April 15, 2019, through DHL's online franking service, the DHL app or the online franking service in the Deutsche Post shop. The parcels can be dropped off at the more than 28,000 parcel drop-off points throughout Germany, including Deutsche Post retail outlets, DHL Paketshops, DHL Packstations and DHL Paketboxes.

Effective January 1, 2019, Deutsche Post changed its general terms and conditions to prohibit the shipment of goods in international letters. In doing so, Deutsche Post implemented the Universal Postal Union's division of international letter content into goods and documents and took the first steps to meet customs- and security-related demands from a growing number of countries for electronic registration of shipments that contain goods. For private customers, DHL offers its DHL Päckchen and DHL Paket products for international shipments of goods as they already satisfy these requirements in the online sector.

With Warenpost International, business

customers can ship goods weighing up to 2 kilograms abroad, a minimum quantity of five shipments per quarter is required. Heavier goods can be shipped as DHL Paket.

A wide variety of Deutsche Post letter products remains available to both private and business customers for international document shipments.

Product characteristics for DHL Päckchen XS EU and DHL Päckchen XS Welt

Dimensions: 15 cm x 11 cm minimum, no minimum height; 35 cm x 25 cm x 3 cm maximum

Weight: Up to 2 kg

Price: EUR 4.89 for EU shipments; EUR 8.89 for worldwide shipments

Other services: Insurance up to EUR 50, including shipment tracking or delivery confirmed by signature, GoGreen

Source: [Deutsche Post DHL](#)